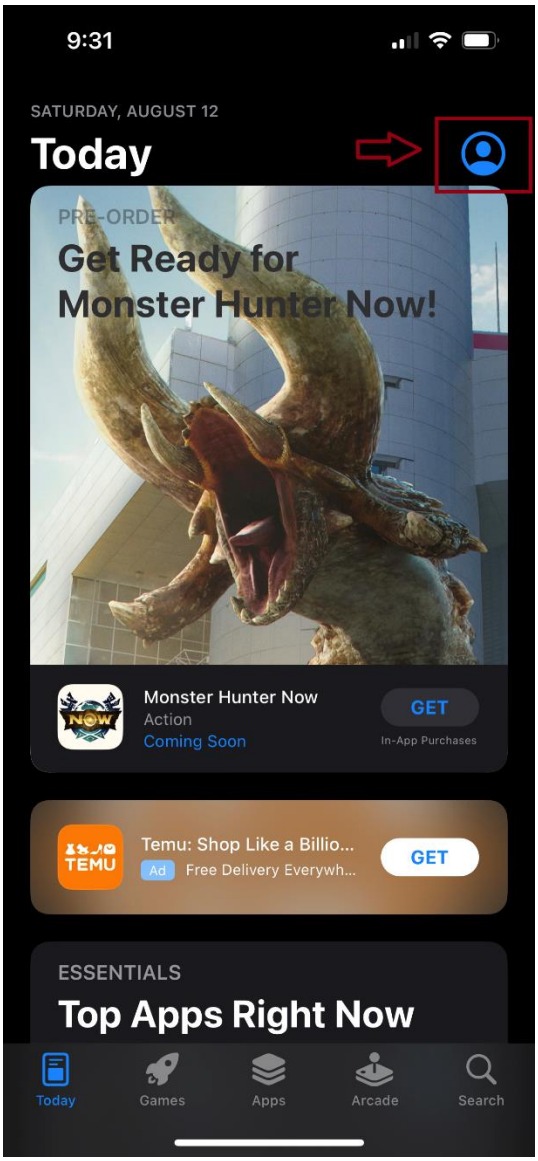
How to get a refund from Apple on an iPhone or iPad

1. Start / Select the **App Store** icon

on your iPhone or iPad.

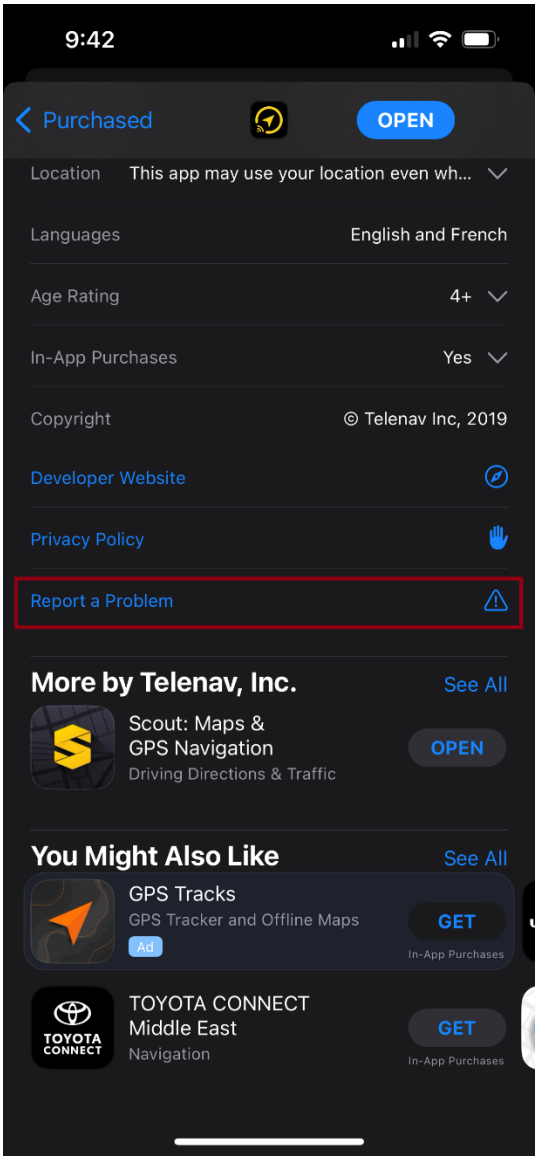
2. Tap your account icon at the top right.



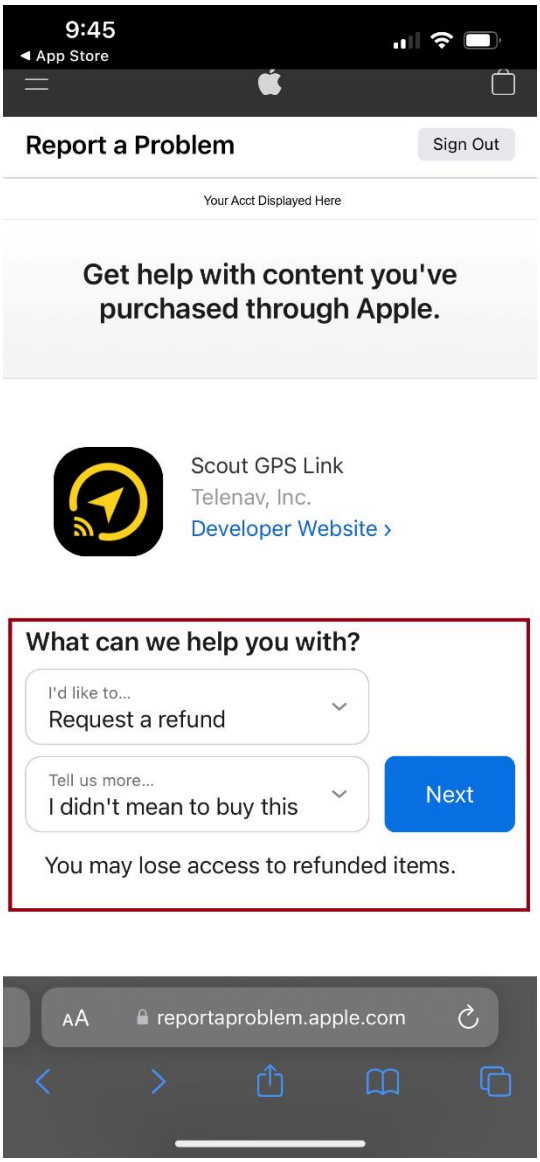
3. On the **Account** page, tap **Purchased**, and if you are enrolled in the family plan, also tap **My Purchases**.

4. Find the item you want to get a refund for (Scout GPS Link) and then tap it.

5. Scroll to the bottom of the page and tap **Report a Problem**. You may need to log in with your Apple ID.



6. Under **What can we help you with?**, tap **I'd like to...** and then choose **Request a refund**.

7. Tap **Tell us more...** and choose the reason for the refund.

8. Tap **Next** and then complete the submission.